



## Welcome to our pack!

This PDF will give you an overview of how we operate and **what we ask of you** to keep things running smoothly and safely for all. **Please read it thoroughly.** Much of the information is also located on our website [CampJimmydog.com](http://CampJimmydog.com)

From time to time we will have updates and changes. Please refer to our website for the most current information.

Since 2006 our mission has been to provide a fun, safe, comfortable home where you can leave your pup in our care and have peace of mind. We work hard to ensure that everyone's individual needs are met with activity, relaxation, lots of belly rubs and love. We have the best job ever, creating a home away from home for your pup!

If you haven't already, please complete the form found at the link below. We will need to receive the completed form as well as a copy of your pups current vaccination records **PRIOR to your scheduled meet & greet.**

Vaccination records can be emailed or you can text a photo of them to us at 520-360-5026.

Please follow this link to an online form and enter yours and your pup's details.

<https://form.jotform.com/222115234522038>

## Guest Requirements

- Well socialized – [Click here for Is My Dog A Good Fit?](#) (Under "New Client" tab on our website.)
- Comfortable in a group of dogs (not just family dogs)
- Comfortable and friendly with people (not just family)
- Spayed/neutered if over 6 months old
- Never harmed another dog/pet or person
- Current on vaccinations
- Must have completed a Meet & Greet visit with us prior to any stay
- New dogs or dogs that have not visited in 6 months or more will need to complete a daycare day or 1 night stay prior to a longer visit.

**Booking Confirmation & Reminder Emails** *Please confirm that the dates and times are correct!* We cannot guarantee we will have availability to shift dates or times if they were booked incorrectly or you have changed your plans after booking.

## Services, Pricing and Hours

Drop offs and pick-ups are by appointment only and are scheduled during the times listed below. Our set hours are for the dogs benefit as well as ours. This is not just a home “environment” it is our home.

**Drop offs are scheduled in the mornings only.**

This not only allows us a regular schedule but most importantly it is **best for the dogs**.

### Cage-Free Boarding

**Adult Dog-** 1yr. & up \$65/night

**Puppies** crate trained & potty trained – Under 1yr. \$75 to \$85/night

**Last day charge:** Discounted day rate of \$30 charged if your dog is picked up after 10am

### Peak/Holiday Pricing –

\$5/night peak \$10/night Holidays

[Click here for Holiday/Peak dates](#)

### Drop Off Times–

8am -10am M-Sat.

Sunday 9am-10am

### Pick Up Times –

Mon-Sat.- 8:00am - 6:00pm

Sundays - 9:00am - 3:00pm

---

### Daycare Offered M-F 8am-4pm

\*Contact us if you need daycare on a regular basis, outside our regular days and times. We may be able to accommodate you.

**Adult Dog –** \$45

**Puppies –** \$55

**Drop Off Time -** same as boarding drop off times shown above

**Pick Up Times –** \_Any time between drop off and **4pm**\_

**Bath** \$30 Add to any boarding or daycare stay - Natural, non-toxic, non-scented or natural scented shampoo used

\*Additional fee added to daycare or boarding for dogs requiring extra help with social skills, manners, basic obedience. Please see [Is My Dog A Good Fit?](#)

\*All prices subject to change

---

## Drop Off & Pick Up Protocol

For safety, and with your dog in mind as well as our other guests,

***it is important that you arrive at the time scheduled.***

We prepare for your arrival by separating dogs into groups, possibly crating some dogs and putting everything on “pause”. We also have others scheduled around you.

## When you arrive -

**Sahuarita:** 16610 S. Kolb Rd Sahuarita

Please pull up in front of the house. It is a circular driveway.

**Vail:** 1181 N. Darlene Dr. Vail (driveway entrance is on Calle Bacardi) Please pull up to the fence where the “Parking” sign is located

Please note that the address for Vail is deceiving. GPS will put you in the wrong spot. Directions are included in the emailed reminders.

When you arrive, please wait for someone to come out to meet you if we aren’t already there. Feel free to text or call us if you don’t see us when you arrive.

## What to bring (and NOT bring)

- FOOD - There is no need to bring food in portions. We are happy to measure out the correct amount at feedings. We prefer to reduce the use of plastic and waste involved with ziplocs etc. *Are you feeding a healthy, nutritious, good quality food?* [Click here](#)
- Medications or supplements needed
- Vaccination records if we have not already received them
- NO bowls – we have plenty, including slow feeder and elevated
- NO treats
- NO toys
- NO beds

## Client Portal

The client portal can be used to view or update your profile and manage your bookings.

You can access the portal from our website at <https://campjimmydog.com/client-portal/>

From the portal you have access to –

- Account Balance
- Bookings – Past, current and upcoming
- My Account – Name, Contact info, Password, Emergency contact, etc.
- My Dog(s) & Vet Details

\*You will not be able to book through the portal.

## Payments

Payment is due at pick-up if cash or check. (prior ok if you prefer)

Due prior to pick-up if CC or Zelle

**Deposits** - Deposits are *non-refundable* and cannot be used as credit towards at future stay. We may not take a deposit initially but if we reach capacity for the dates booked we may send an invoice for deposit at that time.

### **Credit cards** -

- We cannot take cards in person. Pay **PRIOR** to arrival for pick up.
- A 3.5% electronic processing fee is applied automatically. It shown clearly as a separate line on your invoice. If not paying with CC please deduct it. 😊

### **Cash, Check, Zelle** -

- Deduct the 3.5% if paying with cash, check or Zelle. The 3.5% amount is easily viewed on the invoice.
- Zelle - please use our email, campjimmydog@gmail.com or our Main #520-360-5026
- Make checks out to “Camp Jimmydog”

Because we accept a very limited number of guests, we often fill up and turn guests away. This makes the space we reserve for your dog even more valuable. Certainly we understand that things happen and plans change. We do our best to be flexible and accommodating but occasionally the policy below will apply.

At CJD’s discretion:

1. There are no refunds or adjustments for shortened stays without at least 72 hour notice prior to the beginning date of the reservation or changes made during a stay. (Unless prior arrangements were made due to special circumstance)
2. Holidays/Peak times - there will be no refunds for adjustments made within 14 days prior to the bookings start date.

## **Contact us**

Call or Text:

Main -Kristen/Sahuarita 520-360-5026 - All scheduling or general questions.

Email: [campjimmydog@gmail.com](mailto:campjimmydog@gmail.com)

To contact Burcu at our Vail location - 520-627-3207

\*Policies and pricing above is subject to change

\*Refer to [Campjimmydog.com](http://Campjimmydog.com) for the most up to date information