



Welcome to our pack!

Since 2006 our mission has been to provide a fun, safe, comfortable home where you can leave your pup in our care and have peace of mind. We work hard to ensure that everyone's individual needs are met with activity, relaxation, lots of belly rubs and love. We have the best job ever, creating a home away from home for your pup!

While CJD may not be your home, it is still a home and has many familiarities and comforts that will allow your dog to quickly feel at ease.

There is a healthy balance to our days.

We make sure each dog gets the activity they need while also making sure that our guests aren't overstimulated or overwhelmed. Accepting only a small number of guests helps ensure this. It also means that we can give everyone the individual attention they deserve 😊

They have plenty of space to run and play but it's also easy to find somewhere quiet to relax or take a nap. Some would rather just hang with us and that's okay!

They have access to the two large yards at each home and they always have access to the inside of our home.

We encourage and practice good behavior and manners - playing well with others, coming when called, wait, group sits and more. We also discourage negative behaviors - jumping, chewing, digging, humping, excessive barking. Let us know if there is a particular behavior that you struggle with at home. Maybe we can help! 😊

After a fun day, little ones typically choose to sit on the couch with us and everyone else finds a favorite comfy dog bed as we all settle down and relax.

At bedtime we make sure everyone has a comfortable spot for the night. This usually means bringing a few extra dog beds into our bedroom. If your pup is crated overnight they will be crated in our bedroom.

In addition to our training backgrounds, we are certified in managing pack environments and certified in Pet First Aid & CPR.

CJD does our best to keep health and environment in mind as well. We reuse, recycle and from cleaning supplies to dog toys, we use non-toxic products.

This PDF gives you an overview of how we operate and what we ask of you to keep things running smoothly and safely for all. Much of the information and more, is also located on our website CampJimmydog.com

Please follow this link to an online form and enter yours and your pup's details.
<https://form.iotform.com/222115234522038>

Guest Requirements

- Well socialized
- Comfortable in a group of dogs
- Comfortable and friendly with people
- Spayed/neutered if over 6 months old
- Never harmed another dog/pet or person
- Current on vaccinations
- Must have completed a Meet & Greet visit with us prior to any stay

Booking Confirmation & Reminder Emails

You will receive a confirmation/invoice when you initially book a stay. Prior to the stay you will receive at least one reminder email. ***Please make sure the dates and times are correct!***

We cannot guarantee we will have availability to shift dates if they were booked incorrectly or you have changed your plans after booking.

Drop Off & Pick Up Protocol

For safety, ease, and with your dog in mind as well as our other guests,

it is most important that you arrive at the time scheduled.

We prepare for your arrival by separating dogs into groups, possibly crating some dogs and putting everything on “pause”. This may include feeding someone or even a bathroom break for ourselves. We also have other clients and events scheduled around the time that has been set aside for you.

You'll notice in “Hours” below that all drop offs are scheduled in the mornings. This not only allows us a regular schedule but most importantly it is ***best for the dogs***. It gives them the day to acclimate, get acquainted or reacquainted with us, the house and the other guests. Everyone arriving in the morning also means they're all on the same page with energy levels.

When you arrive -

Sahuarita: Please pull up in front of the house. We park our vehicles off to the side so you can pull around our circular drive.

Vail: Please pull up to the fence where the “Parking” sign is located

Please note that the address for Vail is deceiving. Directions are included in the emailed invoice and reminders.

When you arrive, please wait for someone to come out to meet you if we aren't already there.
Feel free to text or call us if you don't see us when you arrive.

Please wait at your vehicle.

If other guests are coming/going please wait in your vehicle

DO NOT approach the fence

DO NOT open the gate to let your dog in/out

DO NOT let dogs "visit" or sniff each other on leash when you arrive or are departing

What to bring

- FOOD - There is no need to bring food in portions. We are happy to measure out the correct amount at feedings. We prefer to reduce the use of plastic and waste involved with ziplocs etc. *Are you feeding a healthy, nutritious, good quality food?* [Click here](#)
- Medications or supplements needed
- Vaccination records if we have not already received them
- NO bowls – we have plenty, including slow feeder and elevated
- NO treats - I promise, they won't miss them 😊
- NO toys – We have plenty carefully selected, safe toys
- BEDS- It is not necessary to bring a bed. We have many! If you do want to bring one that's okay. However, we cannot be responsible for any damage to it that may occur.

Services, Pricing and Hours

Please note that all drop offs and pick-ups are by appointment only and are scheduled during the times listed below. Our set hours are for the dogs benefit as well as ours. This is not just a home "environment" it is our home.

We do realize emergencies sometime happen. ***Please contact Kristen to request alternate drop off or pick up, an additional fee will apply.***

Cage-Free Boarding

Adult Dog- 1yr. & up \$65/night

Puppies crate trained & potty trained – Under 1yr. \$75 to \$85/night

Last day charge: Discounted day rate of \$30 charged if your dog is picked up after 10am

Drop Off Times–

Oct-April 8am -10am

May-Sept 7am-10am

Pick Up Times –

Mon-Sat.- 8:00am (Oct-April), 7am (May-Sept) - 6:00pm

Sundays - 8:00am (Oct-April), 7am (May-Sept) - **3:00pm**

Daycare Offered M-W-TH-F 8am-4pm

*Contact us if you need daycare outside our regular days and times. We may be able to accommodate you.

Adult Dog – \$35 up to 6 hrs./ \$45 over 6 hrs.

Puppies – \$45 up to 6 hrs. / \$55 over 6 hrs.

Drop Off Time - **same as boarding drop off times**

Pick Up Times – Any time between drop off and 4pm

Bath \$30 Add to any boarding or daycare stay - Natural, non-toxic, non-scented or natural scented shampoo used

Client Portal

The client portal can be used to view or update your profile and manage your bookings.

You can access the portal from our website at <https://campjimmydog.com/client-portal/>

From the portal you have access to –

- Account Balance
- Bookings – Past, current and upcoming
- My Account – Name, Contact info, Password, Emergency contact, etc.
- My Dog(s) & Vet Details

*You will not be able to book through the portal.

Payments

Payment is due at pick-up if cash or check. (prior ok if you prefer)

Due prior to pick-up if CC or Zelle

Deposits - We will sometimes require a deposit during high demand periods. Deposits are *non-refundable* and cannot be used as credit towards a future stay. We may not take a deposit initially but if we reach capacity for the dates booked we may send an invoice for deposit at that time.

Credit cards -

- We cannot take cards in person. Pay *PRIOR* to arrival using the “Pay” button in the emailed confirmation or reminder emails you received. If the invoice has had any adjustments we will email the updated version the day before pick-up
- A 3% electronic processing fee is applied

Cash, Check, Zelle -

- Deduct the 3% if paying with cash, check or Zelle. The 3% amount is easily viewed on the invoice.
- Zelle - please use our email, campjimmydog@gmail.com or our Main #520-360-5026
- Make checks out to “Camp Jimmydog”

Because we accept a very limited number of guests, we often fill up and turn guests away. This makes the space we reserve for your dog even more valuable. Certainly we understand that things happen and plans change. We do our best to be flexible and accommodating but occasionally the policy below will apply.

At CJD’s discretion:

1. There are no refunds or adjustments for shortened stays without at least 72 hour notice prior to the beginning date of the reservation.
2. Holidays - there will be no refunds for adjustments made within 14 days prior to the bookings start date.